



7 DAYS SATISFACTION MONEY BACK GUARANTEE PROGRAM

To claim, please send the product, original receipt and this completed claim form to:

HYLA Premium Store

MyTOWN Shopping Centre
Level 2, Lot 039 & 040,
No 6, Jalan Cochrane, Seksyen 90,
55100, Kuala Lumpur

Important

If your product is faulty or you have a query regarding your claim please contact our personnel at HYLA Careline 1300-13-HYLA on Monday - Friday: 09:30 am - 5:30 pm. To avoid unnecessary delays, please complete the form in full, writing clearly in BLOCK CAPITALS giving a full address and postcode.

CLAIM FOR MONEY BACK

I confirm that I have enclosed (please tick):

- Original receipt of purchase (photocopies not accepted)
- Complete goods in original packing and good conditions.

Please explain briefly why you are not satisfied with your HYLA product:

**TERMS & CONDITIONS APPLY*

Careline:
1300-13-HYLA(4952)

E-Mail:
hylapremiumstore@hyla.my

Address:
HYLA Premium Store @ MyTOWN Shopping Centre
Level 2, Lot 039 & 040,
No 6, Jalan Cochrane, Seksyen 90,
55100, Kuala Lumpur



Please fill in the details:

Date of purchase		Store of purchase	
HYLA Serial No		Ventus Serial No	
Your name			
Address			
Postcode		Contact number	
Email address			

(Customer's Signature)

Name:

Date of Return:

**TERMS & CONDITIONS APPLY*

Careline:

1300-13-HYLA(4952)

E-Mail:

hylapremiumstore@hyla.my

Address:

HYLA Premium Store @ MyTOWN Shopping Centre

Level 2, Lot 039 & 040,

No 6, Jalan Cochrane, Seksyen 90,

55100, Kuala Lumpur